

Tip of the Month



Peace on Earth

Pease of mind. It's what we all seek and cherish when we find it. But all too often, an illness, accident or unfamiliar procedure can rob your patients of their sense of serenity and well-being.

As a phlebotomist, you touch more lives than you may realize. Not only do you have patient contact, but you also have patient impact. Your profession has uniquely positioned you to be a peacemaker between your patients and the unknowns they face regarding their health.

Through good phlebotomy technique and human kindness that knows no season, you possess a profound power to promote peace. For if you don't draw according to the standards, peace can be quickly replaced with delays, doubts, and even dire consequences.

Phlebotomists impart peace to others in numerous ways, including:

- Taking the time to establish rapport with a frightened child presenting for his/her first blood draw (and possibly preventing life-long psychological trauma or needle phobia).
- Consistently verifying proper patient identification so the right patient can receive the right treatment at the right time.
- Ensuring specimen integrity throughout collection, transport and processing so patients and their loved ones know the diagnosis rendered is based on credible information.
- Promoting accuracy and efficiency among laboratory personnel through fewer rejected samples, redraws or questionable results.
- Strengthening the clinician's confidence in laboratory services by ensuring the test results they receive reflect their patient's actual state of health, time and time again.
- Contributing to the employer's reputation within the healthcare community as a facility that delivers exceptional medical care.

Have you never considered yourself to be an instrument of peace? Consider this: every tube of blood you properly draw and deliver to the laboratory brings peace to the patient in the form of meaningful and accurate information about their health status.

During this season of giving, make it your mission to deliver this profound peace to every patient you serve.

Let there be peace on earth. Just like accurate results, let it begin with me.