

The Phlebotomist's Creed

- 🔴 **I believe** working in healthcare to be a noble vocation, and caring for the sick, injured and dying to be a calling of the highest order.
- 🔴 **I believe** I am a professional and that professionals follow procedures properly, even when nobody's looking.
- 🔴 **I believe** my position in healthcare requires me to project a professional appearance, behavior, demeanor, and manner of speaking at all times.
- 🔴 **I believe** I am an ambassador of the laboratory and must instill confidence to the patient that their specimen will be accurately and timely tested.
- 🔴 **I believe** submitting a specimen to the laboratory that accurately reflects the patient's physiology is my highest priority.
- 🔴 **I believe** the laboratory has trusted me to draw blood properly and that my procedure must reflect the laboratory's policies for specimen collection, processing and transportation without fail.
- 🔴 **I believe** patients depend upon me to properly identify them and their specimens according to the standards regardless of the circumstances.
- 🔴 **I believe** in order to serve others, I must first protect myself from practices that put me at risk of sustaining accidental needlesticks or other exposures to bloodborne pathogens.
- 🔴 **I believe** patient confidentiality is a sacred trust.
- 🔴 **I believe** the act of inserting a needle into a patient's vein is a highly detailed invasive procedure made to look deceptively simple by those who pursue perfection.
- 🔴 **I believe** competency in phlebotomy demands I continue to educate myself in the field.
- 🔴 **I believe** that all of my patients deserve to be treated with the utmost respect, compassion and courtesy.

